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Company Contact Information

American Master*Tech Scientific Incorporated
Street Address: 1330 Thurman St.; Lodi, CA. 95240
Mailing Address: P.O. Box 2539; Lodi, CA. 95241-2539
Phone: (209) 368-4031
Fax: (209) 368-4136



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Effective **January 1st, 2006**

Privacy Notice Table Of Contents:

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Our Commitment To Privacy

Your privacy is important to us. To better protect your privacy we provide this notice explaining our online information practices and the choices you can make about the way your information is collected and used. To make this notice easy to find, we make it available on our homepage and at every point where personally identifiable information may be requested.

The Information We Collect:

This notice applies to all information collected or submitted on the company website. On some pages, you can order products, make requests, and register to receive materials. The types of personal information collected at these pages are:

Name
Facility
Shipping Address
Billing Address
Email address
Phone number
Fax Number
Purchase Order Number
Credit/Debit Card Information
(etc.)



The Way We Use Information:

We use the information you provide about yourself when placing an order only to complete that order. We do not share this information with outside parties except to the extent necessary to complete that order.

We use return email addresses to answer the email we receive. Such addresses are not used for any other purpose and are not shared with outside parties.

You can register with our website if you would like to receive our catalog, online newsletter, as well as updates on our new products and services. Information you submit on our website will not be used for this purpose unless you fill out the registration form.

We use non-identifying and aggregate information to better design our website and to share with advertisers. For example, we may tell an advertiser that X number of individuals visited a certain area on our website, or that Y number of men and Z number of women filled out our registration form, but we would not disclose anything that could be used to identify those individuals.

Finally, we never use or share the personally identifiable information provided to us online in ways unrelated to the ones described above without also providing you an opportunity to opt-out or otherwise prohibit such unrelated uses.

Our Commitment To Data Security

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect online.

How You Can Access Or Correct Your Information

You can access all your personally identifiable information that we collect online and maintain by simply logging in and then clicking on the "My Account" link near the bottom left of any page next to the telephone number. We use this procedure to better safeguard your information.

You can correct factual errors in your personally identifiable information by sending us a request that credibly shows error.

To protect your privacy and security, we will also take reasonable steps to verify your identity before granting access or making corrections.

How To Contact Us

Should you have other questions or concerns about these privacy policies, please call the online account specialist, Brandon B. Jones, at (800) 860-4073 or send us an email.



Return Policy

American Master*Tech Scientific Incorporated (AMTS, Inc.) is committed to supplying products and services that meet or exceed customer expectations. The company stands behind all products and will accept for return, without cost to our customers, any product that is faulty, malfunctioned, does not perform according to specifications, or that does not meet specifications with respect to chemical and physical properties.

In addition, AMTS, Inc. will consider all other requests for return of product. In the event that the request pertains to a product that was incorrectly ordered by the customer, incorrectly stored by the customer, or has exceeded recommended storage life at the customer's facility, AMTS, Inc. will work closely with the customer for disposition of the product. The financial settlement between AMTS, Inc. and the customer will be determined after considering the appropriate method of disposing of the material in question, and will take shipment and disposal costs into consideration.

All sales are final and not all return requests or refund requests are granted. AMTS, Inc. and its authorized representatives may decide to replace a product rather than process a return or refund. If a refund is granted at no fault of the product or AMTS, AMTS, Inc. maintains the right to charge up to a 20% restocking fee on all returned products.

All product returns, or refund requests, regardless of the reason shall be considered and evaluated only if the following product return/refund procedure is performed and any associated criteria is met:

1. Place an informal call or email to AMTS, Inc., request customer service, and alert the specialist that you would like to return a product. Include the reason for return as well as any pertinent data and a lot number if applicable to support your claim and facilitate the process.
2. DO NOT ATTEMPT TO FIX, OR MODIFY BROKEN OR FAULTY PRODUCTS IN ANY WAY.
3. DO NOT REPACK MEDICAL SOLUTIONS IN THIRD PARTY PACKAGING UNLESS INSTRUCTED TO DO SO BY AN AUTHORIZED REPRESENTATIVE AT AMTS, INC.
4. You may be requested to send a small sample of the product to AMTS, Inc. for testing purposes to evaluate your claim.
5. After careful review of your situation and request, a representative from AMTS, Inc. will contact you via e-mail or telephone with a grant to return your product, or a denial to return your product.
6. If you are granted a return, the grant is for one instance only and for one product in that instance unless otherwise specified. You will receive instructions on how to return, and or dispose of the product.

AMTS Inc. shall not be held responsible for customers who do not follow its product return/refund policy by returning products to the company without prior authorization. The customer in these instances shall be held responsible for shipping costs on any unauthorized return.

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